

School Meals FAQ's re Opening September 2020

How do I arrange the re-opening of my catering services?	Schools in the KCC framework should contact clientservices@kent.gov.uk and their catering provider Schools outside of the framework should contact their catering provider direct.
How will the kitchen be staffed?	Within the KCC framework all suppliers have completed a risk assessment for their staff. Kitchens will form their own bubble. Staff will be working flexibly depending on the need of the business.
What food will be offered to the children?	All framework schools will return on a fully compliant menu.
Will a hot food service be offered?	Yes, unless a school specifically only wants to serve packed lunches
Can we request packed lunches for our children?	Yes, you can have hot food, packed lunches or a combination of both.
Seating provision	This will depend on school to school. The guidance suggests that children remain within their bubble during breaktimes and lunch. If the hall allows for tables to be set up within the dining hall in groups of 30 seats the bubbles will enter the hall, the packed lunch children will sit down and the school meal children go to the servery to collect their lunch and join the rest of their bubble. The school may want the TA to eat with the children and sanitise the table and benches before leaving ready for the next bubble.
Packed lunch children	This will depend on school to school Consideration could be for the packed lunch children to remain in the classrooms and only the school meal children to go into the dining hall. This will reduce the movement of the children and allow more bubbles to eat within the normal dinner time.
Self-service Salad Carts	Self -service salad carts should not be used as this will cause a pinch point of children. Salad and bread will be served from the counter by the kitchen staff
How will the dining hall be set up?	The dining hall should be set up according to the school requirements by the catering company. They will wash the tables, benches and chairs at the end of service and clear the dining hall in the usual way but in-between sittings the sanitising should be done by the school who have been working with the children.
How will the children receive their meals	The children will go up to the servery and choose their meals in the usual way. The plate will be passed along the line of kitchen staff and will be handed to the child at the end.