



To ALL Providers

Kent County Council
Management Information (CYPE)
2nd Floor, Invicta House,
Maidstone,
Kent,
ME14 1XX

Email: MIEarlyYears@kent.gov.uk
Our ref: FINAL/SUM23
Date: 21st April 2023

Dear Colleague,

Free Entitlement and Childcare Period 17/04/2023 – 31/08/2023 Summer Actuals Claim

The Headcount Week is next Monday 24th April – Friday 28th April 2023. If your setting is claiming funding for 38 weeks a year the maximum number of weeks that can be claimed for this term is **13**. As you have advised us you are providing stretched funding, over 48 weeks, the maximum number of weeks that can be claimed for this term is **18**. Please ensure that all parents/carers have completed and signed a parental declaration for this term.

The date of birth range for Summer 2023 term is below:

Term	3 Year Olds	4 Year Olds	Whole DOB Range
Summer 2023	01/04/2019 to 31/03/2020	01/04/2018 to 31/03/2019	01/04/2018 to 31/03/2020

Synergy FIS Provider Portal

For the Summer 2023 Headcount the 'Actuals' tab will be open from today, Friday 21st April – Wednesday 3rd May 2023. **If you have submitted claims prior to Friday 21st April 2023 these will be deleted.**

Claims **should not** be submitted for children who are **not in attendance during headcount week** unless there is a known reason (i.e. sickness or holiday). The deadline for submitting your claim is **5pm on Wednesday 3rd May 2023**. Balancing payments should be in Providers' accounts week commencing Monday 12th June 2023.

The 'Actuals' tab will show details of children who claimed funding last term, however, to avoid incorrect submissions, no hours have been carried forward. You will need to add the funded hours for **all** children (both universal and, where applicable extended hours) and check the weeks attended in the term are correct. If you need to delete any children that are no longer at the setting, please click the black X next to their name, further guidance can be found on page 8 of the headcount guidance.

Do not overwrite a leaving child's details with a new child, as this may cause delays to your headcount submission.

The link for Synergy FIS Provider Portal and the guidance notes are available on KELS1:

<http://www.kelsi.org.uk/school-management/data-and-reporting/management-information/early-years-free-entitlement>

Please be aware that passwords will need to be reset every 42 days.

Important update regarding unsubmitted claims

Due to ongoing issues with the Synergy FIS Provider Portal, settings are no-longer advised to look for a green "Submission successful" bar. Providers are advised to check the status of each child in their list.

Awaiting LA Deletion – Deleted child awaiting removal by MI.

Awaiting LA Download – Claim submitted and received by MI.

Blank – Claim received and processed by MI.

Unsubmitted claim – MI has not received your claim for this child and it will not be processed until submitted.

Your screenshot evidence should include all children on your submission.

30 Hours of Free Childcare

In order to receive payment, you must have completed a 30 hour validation check through KELSI for **all** children you are claiming extended entitlement for. Please check your records to ensure this has been completed to avoid your payment being withheld.

You must only submit a claim for extended hours using a code that is valid for the Summer Terms. If the start date of the code is after 31st March 2023, it is not valid for a Summer Term claim. If you submit a claim and an invalid code is accepted in your headcount submission, this will **not** be processed for payment.

Full information on 30 hours claims is available on KELSI.

Children Claiming at dual Settings

As per the Kent Provider Agreement children can access a free place at no more than two sites per day. The combined claims must not be greater than 15 hours a week for universal entitlement and 15 hours a week for the extended entitlement. Where claims are received in excess of these hours, no setting will be paid until the overallocation is resolved.

Stretched Funding

If you wish to offer funding over more than 38 weeks, please advise Management Information immediately via miearlyyears@kent.gov.uk.

Late Joiners

Once the Headcount data collection is over and the 'Actuals' tab is closed providers will be able to go into the adjustments tab and add late joiners – please find the full guidance on KELSI.

The adjustment tab will open from Thursday 4th May 2023. The deadline to submit Spring 2023 Late Joiners is Thursday 20th April 2023.

Missed Headcount Appeals

The Deadline for missed headcount appeals to be submitted to Management Information is **Friday 2nd June 2023**, appeals submitted after this date, for settings who were open and offering for Summer 2023 will not be accepted and you will not receive any funding for Summer Term.

You must check your portal to ensure there are no errors prior to this date

Parental Declaration Form

Providers should ensure that a Parental Declaration Form for each child has been **fully completed** and/or updated for the Summer 2023 Term, incomplete Parental Declaration forms may result in non-funding of a child at your setting.

Tips for Submitting on Synergy during Headcount Week

- Where possible, please use a computer rather than a smart phone.
- Try different browsers such as Google Chrome, Edge or Firefox.
- Always access your portal via the link on the Kelsi website.
- Do not save the link and only have it open once at any one time.
- Remember that your username is your 6-digit URN.
- Add the hours for your continuing children and submit those before adding your new children, then submit again once finalised.
- Please take a screenshot of your submission as per page 22 & 35 of the Synergy guidance which can be found on KELSI

If you require any further information, please contact Management Information on 03000 421612.



Nathania Smith
Senior Management Information Officer – Early Years