Domestic Abuse services in Kent are changing from 1 April 2017. A holistic range of support services will now be delivered by providers covering the following geographical locations:

- Thanet & Dover Districts – Oasis Domestic Abuse Service
- Ashford, Canterbury & Shepway Districts – Centra Support
- Dartford, Gravesham, Maidstone & Swale Districts – Centra Support
- Sevenoaks, Tonbridge & Malling & Tunbridge Wells – Lookahead Care & Support

These services will be supported by a central Referral, Assessment and Triage service delivered by Victim Support, who will also provide support to ‘standard risk’ victims.

The services delivered by providers commissioned by KCC and other funding partners will offer a wide range of interventions including:

- Safe refuge accommodation
- Specialist IDVA support
- Community Outreach Services
- Therapeutic and group programmes (e.g. Freedom Programme)
- ‘Sanctuary’ provision (adaptations to make the home safer)
- Support with court proceedings
- Emergency welfare assistance for clients in crisis (food, energy, travel)

Community access points (One Stop Shops) will continue to operate as normal. Further information about these and other services available can be found at [www.domesticabuseservices.org.uk](http://www.domesticabuseservices.org.uk)

If you wish to refer a client for domestic abuse support, please follow the flowchart below to determine how to make a referral.

Referrals should be made on the attached referral form. If using unsecure email, your referral form should be password protected.
Domestic Abuse Support Service Referral Flowchart

Contact with domestic abuse victim requiring support. Have you done a DASH risk assessment with the client?  

Is the DASH score 10 or over?

Refer directly to Victim Support for Assessment and Triage – 0808 168 9276 or (professionals only) 01233 896451  

Refer directly to relevant area service provider

High Risk (14+ DASH score)  
Sevenoaks, Tonbridge & Malling & Tunbridge Wells Districts – (MARAC referral completed) – Choices  
choices.referrals@nkwa.cjsm.net  
High Risk (No MARAC referral) – Lookahead  
donnagraham@lookahead.org.uk.cjsm.net  
Medium Risk (10-13 DASH score)  
Sevenoaks, Tonbridge & Malling & Tunbridge Wells Districts – DAVSS  
davss.office@davss.cjsm.net

Thanet & Dover Districts – Oasis Domestic Abuse Services  
raise.referrals@oasis.cjsm.net  
or (unsecure)  
RAISEreferrals@oasisdaservice.org

Ashford, Canterbury & Shepway Districts – Centra Support  
northsouthidva.centre@ca.cjsm.net  
or (unsecure)  
admin@risingsunkent.com

Dartford, Gravesham, Maidstone & Swale Districts – Centra Support  
northsouthidva.centre@ca.cjsm.net  
or (unsecure)  
admin@risingsunkent.com

Kent DA@victimsupport.cjsm.net