

Thrive Guidance for IT Teams

Thrive is a SharePoint based cloud system used by Kent Early Help and Preventative Services to securely store and share information including sending requests for support to Early Help Commissioned Services. Setting up the browser will be very important to give the users a pleasant and productive experience.

Browsers

EiS minimum requirement for Thrive would be Internet Explorer 10. However, Microsoft is no longer supporting Internet Explorer 10 we therefore strongly recommend users upgrade to Internet Explorer 11.

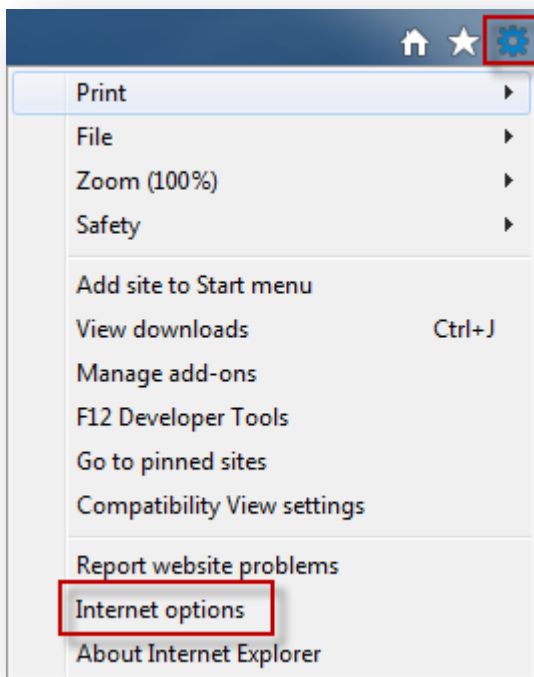
The recommended Browser for Thrive is **Internet Explorer 11**.

Other Browsers – Chrome, Firefox, Edge and Safari will all be able to access Thrive but not all features will be supported (such as opening documents).

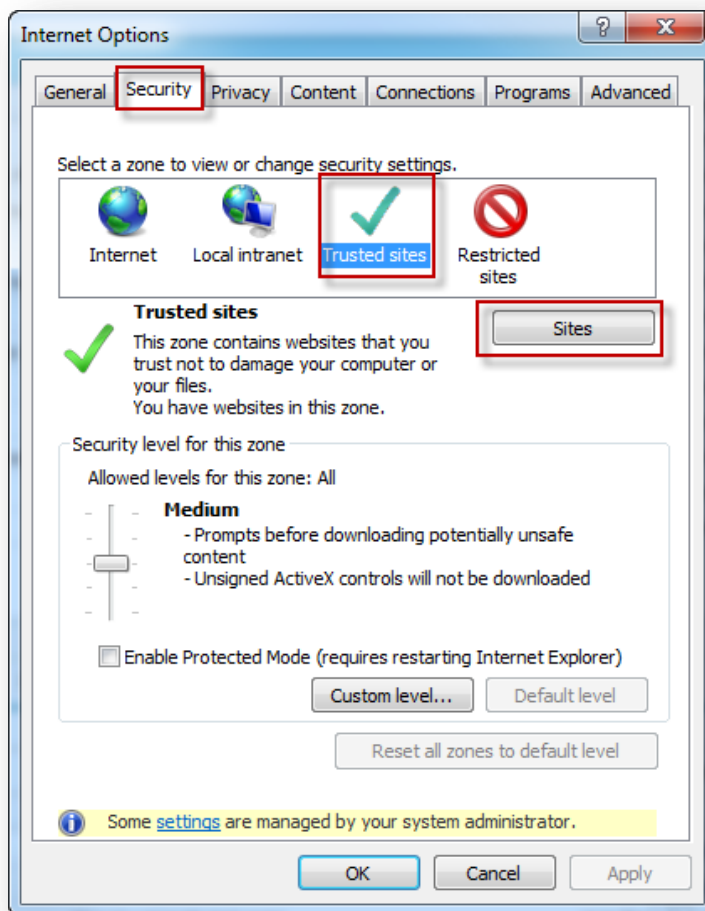
Trusted Sites

You will need to add the following sites to Internet Explorer's trusted sites section

- 1) Go to the cog in the top right hand corner of Internet Explorer and select Internet Options



- 2) In the window that opens select "Security"
- 3) Click the Trusted sites "Tick" and then click "Sites"



- 4) Add https://*.klz.org.uk into the “Add this website to the Zone” box then click “Add”
- 5) Add https://*.kentehps.org.uk into the “Add this website to the zone” box and click “Add”

